



Claire's Handmade Cakes

Workshop Terms and Conditions

Booking a Workshop

- As class space is limited, we require full payment at the time of booking.
- Classes are aimed at beginners or students with little experience (but lots of enthusiasm).

Materials and Equipment

- We will provide utensils, equipment, aprons and cakes for all courses.
- All ingredients are included unless otherwise stated.
- Light refreshments are provided in all classes, with lunch included in the baking classes.
- We will provide boxes and materials to transport your goodies home with you.

Health and Safety

- Please wear comfortable clothing. We will not be liable for any damage that occurs to clothing (though we do provide aprons to minimise this).
- Please tie back long hair.

Dietary Requirements

- Please inform us of any dietary requirements and we shall do our best to meet them.

Payment

- Payment should be made in full at the time of booking.
- We cannot confirm your place on a course until we have received full payment.
- We do not take provisional bookings.
- We will send payment details on request.

Cancellations and Refunds

Cancellations by *Claire's Handmade Cakes*

- Course content may vary at our discretion.
- We reserve the right to make alterations to course dates at any time after going to print.
- If Claire's Handmade Cakes cancels any course, we will endeavour to provide a suitable alternative date.
- If this is not possible, we will make an immediate full refund of any fees paid.

Cancellations by you

- You may request a change of course dates up to 21 days before the start of your course and subject to availability, we will happily transfer you.
- If there is a difference in price in your transferred course, you will be expected to pay the difference.
- You may request a refund up to 21 days before the start of your course. There will be a £15 administration fee for customer refunds.
- Cancellations made within 21 days of the course date are not eligible for a refund.
- If you are unable to attend the course, but wish to send someone in your place, we are happy to welcome your substitute, but please do notify us of any changes.

Contact

- Please email us at claire@claireshandmadecakes.com if you have any questions regarding anything on this page.

By booking a course with Claire's Handmade Cakes, you agree to abide by our terms and conditions.